

L-E-A-R-N Model of Cross Cultural Encounter Guidelines for Health Practitioners.

- Listen with sympathy and understanding to the patient's perception of the problem
- Explain your perceptions of the problem
- Acknowledge and discuss the differences and similarities
- Recommend treatment
- Negotiate agreement

Berlin EA. & Fowkes WC, Jr.: A teaching framework for cross-cultural health care--Application in family practice, In Cross-cultural Medicine.

West J. Med. 1983, 12: 139, 93~98