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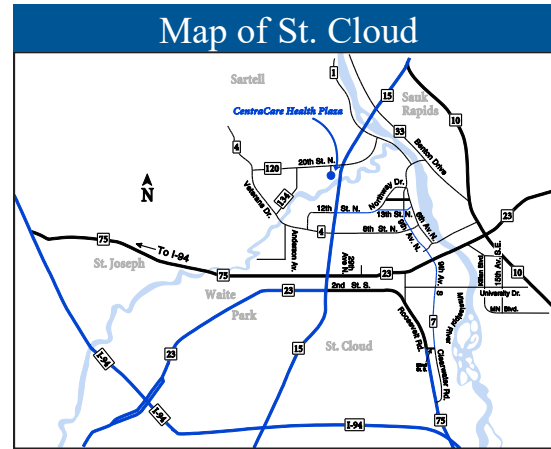
CENTRACARE Health
1406 Sixth Avenue North | St. Cloud, MN 56303-1901
RETURN SERVICE REQUESTED



6th Annual Innovative Approaches to the Management of Aggressive Behaviors in Health Care

Tuesday, May 15, 2018
Gorecki Center - College of Saint Benedict
St. Joseph, MN

CENTRACARE Health
www.centracare.com



Hotels

For those attendees who need lodging information, the following hotels are within close proximity to the conference location:

- St. Cloud Holiday Inn (320) 253-9000 (shuttle available)
- Hampton Inn & Suites by Hilton (800) 430-2692
- Homewood Suites by Hilton St. Cloud (320) 252-5900
- Courtyard by Marriott (320) 654-1661 (shuttle available)
- AmericInn (320) 259-0877
- Best Western Kelly Inn (320) 253-0606
- Country Inn and Suites (320) 252-8282

Additional Information

- Tuition includes lunch and contact hour certificate
- Once you are registered to attend, you will receive a confirmation letter via the e-mail address you provided.
- It is difficult to maintain room temperature for the comfort of all. Please dress in layers.
- Daycare is not provided. Please make necessary arrangements.
- Disclosure Policy: It is the policy of CentraCare Health's Education & Professional Development Department to provide balance, independence, objectivity and scientific rigor in all its sponsored educational activities. All faculty participating in sponsored programs are expected to disclose to the program audience any real or apparent conflict(s) of interest related to the content of their presentation.
- In accordance with the Americans with Disabilities Act Amendment Act of 2008, please advise the CCH Education Department at (320) 255-5642 when registering if you have any disability that requires special materials and/or services so that appropriate personnel can be advised.
- For more information, or if you have special needs communication requirements, or nutritional requests, please contact the CCH Education Department at (320) 255-5642 or email cch.education@centracare.com.

Location

This program will be held in the Gorecki Center at the College of Saint Benedict, 37 County Road 121, St. Joseph, MN 56374.

Getting to the College of Saint Benedict
37 County Road 121
St. Joseph, MN 56374

From St. Cloud -

Take Division Street (County Road 75) west to St. Joseph. Turn left onto College Avenue/County Road 2 (Holiday Station is on right). Turn right at the four way stop, onto Minnesota Street. Turn left at NW 3rd Avenue, into College's entrance. Watch for directional signage titled "CentraCare Health Conference".

From Interstate 94 -

Take I-94 to St. Joseph (exit #160, County Road 2). Turn east onto County Road 2 at the bottom of the exit. Get into the first right turn lane and take a right (the road is not labeled). Take a right onto NW 3rd Avenue, the College's entrance. Watch for directional signage titled "CentraCare Health Conference".

From U.S. Highway 10 -

From Hwy 10, take the Hwy 15 exit into St. Cloud. Turn right on Division Street. Take Division Street (County Road 75) west to St. Joseph. Turn left onto College Avenue/County Road 2 (Holiday Station is on right). Turn right at the four way stop, onto Minnesota Street. Turn left at NW 3rd Avenue, into College's entrance. Watch for directional signage titled "CentraCare Health Conference".

Innovative Approaches to the Management of Aggressive Behaviors in Health Care

Tuesday, May 15, 2018
7:30 a.m. - 4:15 p.m.

Gorecki Center - College of Saint Benedict
St. Joseph, MN

Program Fee: \$99
Registration Deadline: May 10, 2018
Cancellation Deadline: May 14, 2018

Registration is limited and taken on a first-come, first-served basis.

Sponsored by:
CentraCare Health & St. Cloud Hospital's Workplace
Violence Prevention Committee

Purpose
Define a strategic, proactive, and community approach for mitigating the risks of behaviorally challenging situations in the health care environment . Provide professionals with information and tools to address increasing health care incidents of aggressive behavior towards caregivers.

Outcome
Learners will self-report a change in professional practice as a result of new knowledge gained at this learning activity.

Target Audience
Healthcare administrators, executives, board members, nursing leaders, social workers, law enforcement, other healthcare professionals and community partners.

Contact Hour Information
Participants earn 6.25 contact hours.

St. Cloud Hospital/CentraCare Health is an approved provider of continuing nursing education by the Wisconsin Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

St. Cloud Hospital has been approved as a provider by the State of Minnesota Board of Social Work - CE Provider Approval Number CEP-77. Participants earn 6.25 Social Work Contact Hours.

It is the personal responsibility of each participant to determine whether this activity meets the requirements for acceptable continuing education by their licensing organization. To earn contact hours, participant must attend all sessions and complete an evaluation form.

Agenda	
7:30 – 8:00 a.m.	
8:00 – 8:15 a.m.	
8:15 – 9:15 a.m.	
9:15 – 9:30 a.m.	
9:30 – 10:30 a.m.	
Check-In/Continental Breakfast	
Welcome and Introduction	
<i>Kenneth Holmen, MD, President/CEO CentraCare Health</i>	
A Rural Primary Care Clinic’s Successful Response to the Opioid Epidemic	
<i>Kurt Devine, MD</i>	
<i>Heather Bell, MD</i>	
Break	
Breakout Sessions:	
<ul style="list-style-type: none">Aggression Prevention - It is Everybody’s Job <i>Niki Gjere, PhD, MA, MS, PMHCNS-BC, RN, APRN, CNS</i> <i>Marcia Wahl, MA, BSN, RN-BC</i>Behavioral Access Consultants’ Expanding Role at CentraCare & the Community as we Address Aggressive Behavior and Mental Health concerns in Healthcare <i>Kelly Wurdelman, DNP, RN</i>Helping Kids Help Themselves - Supporting Emotional Regulation with Children & Adolescents <i>Nancy Webster-Smith, MA</i> <i>Jeri Mehr, MA, LP</i> <i>Carole Yozamp, MS, LPCC</i>Do I Run, Hide, or Fight - - - a simulated training for active threats* <i>Rachel Mockros, MBA</i> <i>James Gulbranson, BS</i> <i>(transportation provided to CHI location in Albany - one session from 9:30-11:45 a.m.)</i>	
10:30 – 10:45 a.m.	Break
10:45 – 11:45 a.m.	Breakout Sessions <i>(repeated)</i>
11:45 – 12:30 p.m.	Lunch <i>(provided)</i>
12:30 – 1:45 p.m.	Healthcare Culture: Why are we Punching Bags? <i>Jeffrey Ho, MD, FACEP, FAAEM</i> Minnesota Law Enforcement & Healthcare Collaboration <i>Rachel Jokela</i> <i>CMDR James Steve</i> <i>Jeffrey Ho, MD, FACEP, FAAEM</i>
1:45 – 2:45 p.m.	
2:45 – 3:00 p.m.	Break
3:00 – 4:00 p.m.	The Resilient Option <i>Amit Sood, MD</i>
4:00 – 4:15 p.m.	Summary/Adjourn

- Planning Committee/Faculty**
- Heather Bell, MD, CHI St. Gabriel’s Family Medical Center
 - Michael Coplen, BA, Director, Security and Safety, CentraCare - St. Cloud Hospital
 - Kurt Devine, MD, CHI St. Gabriel’s Family Medical Center
 - Niki Gjere, PhD, MA, MS, PMHCNS-BC, RN, APRN, CNS, Psychiatric Mental Health Clinical Nurse Specialist Behavioral Health Services, University of MN Medical Center
 - James Gulbranson, BS, Security & Safety Specialist, CentraCare - St. Cloud Hospital
 - Paul R. Harris, Senior Vice President & General Counsel, CentraCare Health
 - Jeffrey Ho, MD, FACEP, FAAEM, Chief Medical Director, Hennepin EMS,; Deputy Sheriff/Medical Director, Meeker Co. Sheriff’s Office; Medical Director, HCMC Security Department; and Professor of Emergency Medicine, University of Minnesota
 - Rachel Jokela, Director, Adverse Health Events Program, MN Department of Health
 - Jeri Mehr, MA, LP, Specialist, Psychotherapy Services, Clara’s House PHP
 - Rachel Mockros, MBA, Coordinator, Emergency Preparedness, CentraCare - St. Cloud Hospital
 - Kurt Otto, MBA, Vice President, Specialty Division, CentraCare Health
 - Joy Plamann, DNP, MBA, RN, BC, Vice President-Operations, Acute Care Division/CNO, CentraCare - St. Cloud Hospital
 - Vickie Ruegemer, BS, Director, Learning & Professional Development, CentraCare Health
 - LT Martin D. Sayre, St. Cloud Police Department
 - Paul Schoenberg, MBA, RN, CEN, Director, Family Health Center/Residency Program, CentraCare - St. Cloud Hospital
 - Amit Sood, MD, Professor of Medicine, Mayo Clinic
 - CMDR James Steve, St. Cloud Police Department, Operations Division
 - Marcia Wahl, MA, BSN, RN-BC, Program Director Adult Behavioral Health Services, University of Minnesota Medical Center
 - Chris Walker, MSN, RN, MHA, Director, Inpatient Mental Health Units & Behavioral Access Services, CentraCare - St. Cloud Hospital
 - Nancy Webster-Smith, MA, Director of Child & Adolescent Services Clara’s House PHP and Recovery Plus Adolescent
 - Bridgette Worlie, MSN, RN, Educator II-Regional, CentraCare Health
 - Kelly Wurdelman, DNP, RN, Coordinator, Behavioral Access Consultants, CentraCare Health
 - Carole Yozamp, MS, PCC, Staff Psychotherapist, Clara’s

***If you select the Simulated Experience as a breakout choice, you will be notified the day of the event if you’ve been selected to attend this session. Please choose a 3rd breakout session in the**

Registration Form

Innovative Approaches to the Management of Aggressive Behaviors in Health Care
Tuesday, May 15, 2018
7:30 a.m. - 4:15 p.m.
Gorecki Center - College of Saint Benedict
St. Joseph, MN

PLEASE PRINT

Name _____

Organization _____

Title _____

Home Address _____

City _____ State _____ Zip _____

Home Phone _____

Work Phone _____

Email *(required)* _____

One week prior to the conference a link will be e-mailed, giving access to print handouts for the conference. Handouts will not be provided the day of the conference.

☐ *I have previously attended a class/conference at CentraCare Health (for external attendees only)*

Please indicate your top three choices of breakout sessions to attend (1, 2, 3) - in order of preference:

_____ Aggression Prevention - It is Everybody’s Job

_____ Behavioral Access Consultants’ Expanding Role at CentraCare & the Community as we Address Aggressive Behavior and Mental Health Concerns in Healthcare

_____ Helping Kids Help Themselves - Supporting Emotional Regulation with Children & Adolescents

_____ Do I Run, Hide, or Fight; a Simulated Training for Active Threats (Limited seating - first come, first served)

REGISTRATION DEADLINE: May 10th, 2018

PROGRAM FEE: \$99

METHOD OF PAYMENT

☐ Department # *(internal only*)*: _____
*If approved by Department Director

☐ Check enclosed payable to CentraCare Health

☐ Credit Card (Visa, MasterCard, Discover)

Card # _____
Exp. Date ____/____ V-Code _____
(3 digit code on back of card)

Registrations cannot be processed unless accompanied by appropriate payment. Mail registration and payment to:
CentraCare Health Education Department, 1406 Sixth Avenue North, St. Cloud, MN 56303